

**Get simple answers to
complex questions**

and

Turn your benefits ON



Healthcare Advocacy – increase efficiency & results

Healthcare Advocacy is a personalized service that helps your plan members navigate the complexities of the healthcare system. Our dedicated Subject Matter Experts provide professional support to plan members through awareness and effective engagement tools, and support improvement with demonstrated, measurable results via concierge-level services.



Telemedicine – lower overall health plan costs

Our Telemedicine solution features 24/7 access to licensed doctors online and on the phone. Perfect for on-the-go families, reduction in ER and Urgent Care costs and a more efficient use of the healthcare system. Now, a doctor is always just a phone call away.



The Benefits App – simple, powerful, convenient

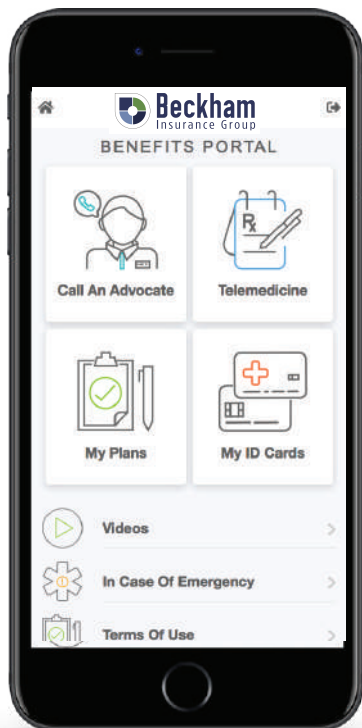
Save time and money by empowering plan members with direct access to their health care information and direct access to our Advocates. Our concierge-level Advocacy service mobile app will serve as a hub with links to the member plan information, health plan portals, lab values, Rx information, ID cards, and much more!

MEMBER PORTAL & BENEFITS APP

The Power of Benefits in the Palm of Your Hand...
or any other device!

Any **Brand** Any **Benefit** Any **Device**

Our Benefits Portal and Mobile App Service is perfect to consolidate apps and portals making it more convenient for members to use their benefits!



OUR mobile app offers a one-stop solution
for employee benefits needs



Link to a Concierge Advocate or
Telemed provider
\$0 copay & unlimited visits



ID Cards stored in one place &
sent seamlessly to the doctor.



Instant alerts to use \$0 copay
product when you walk into an
ER, Urgent Care Center or
Doctor's office!



60-80% savings on Rx prescrip-
tions with our pharmacies tool



All medical, dental, and vision
insurance plan information in one
place.



Full Advocacy Support -
Provider search, procedure
pricing search, emergency
services & much much more!

This tool includes the Advocacy Call Line for direct access to one of our Subject Matter Experts, a place to store individual health plan information, a Telemedicine button to contact a doctor, and savings information on health procedures, Rx and more!

Save time and money by empowering plan members with direct access to their health care information and DIRECT access to our Advocates.

Our concierge-level Advocacy service mobile APP will serve as a hub with links to the member plan information, health plan portals, lab values, Physician contacts, pricing options, Rx information, and *benefit portals, wellness sites and more!!*

Use our Benefits App for
Better Communication - Better Relationships - Better Results!



One Call, One App...

Now that's Peace of Mind

Confused about healthcare? Need help finding a doctor in your network? Making an appointment?

Call a concierge!

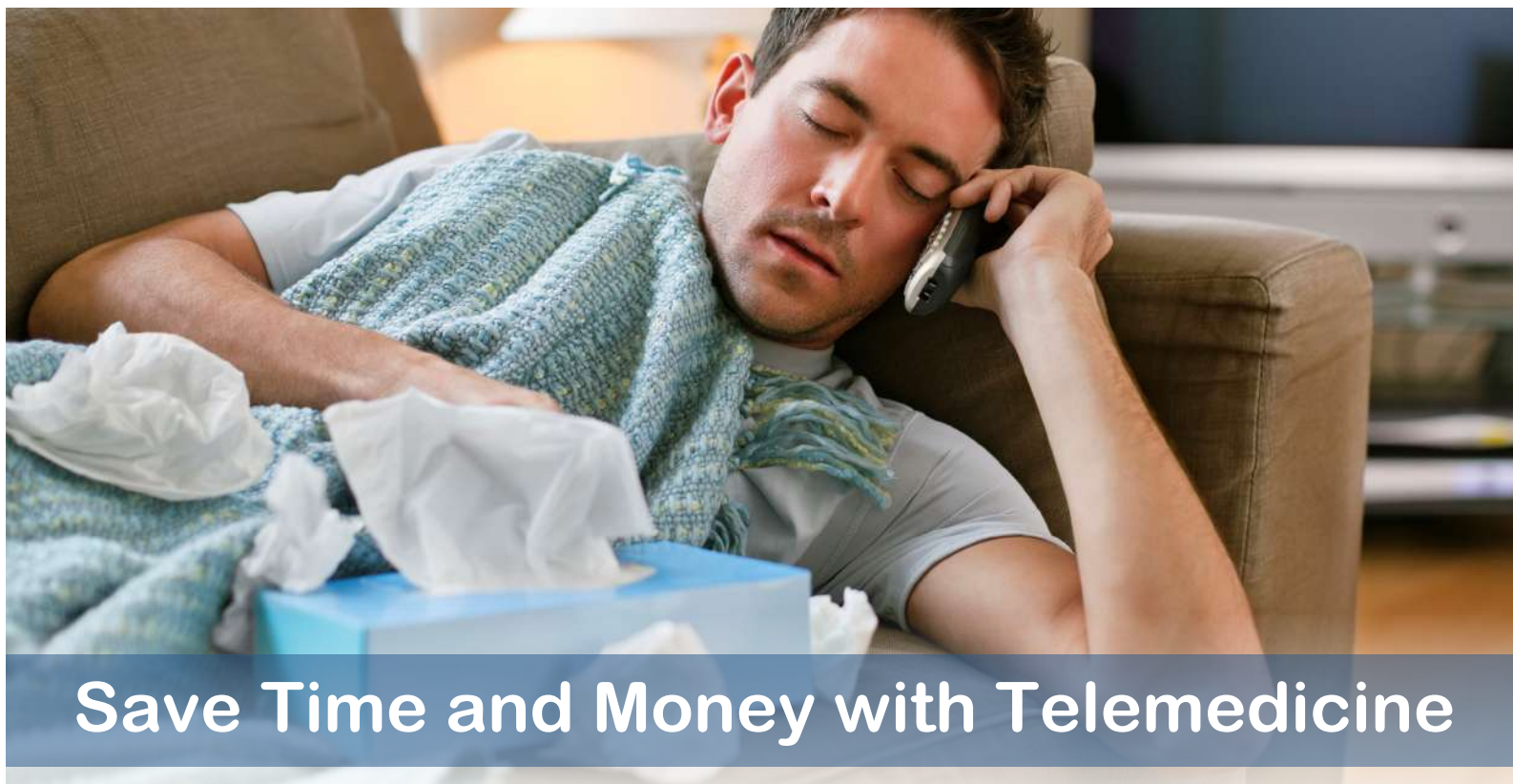
This **benefit** gives you access to Subject Matter Experts who are available 24/7 to answer all of your health care related questions. Call the **Toll-Free Customer Support Line** with your benefit and health plan questions today!

We help with answers and get results.

Need help with:

- Understanding your health plan
- Finding doctors in your network
- Making your doctor appointments
- Getting cost estimates for procedures
- Resolving billing issues
- Processing medical record transfers





Save Time and Money with Telemedicine

Feeling sick but don't want to spend hours at the doctor or urgent care?

With Telemedicine, you can get treated from the comfort of home, work, or on-the-go! This **employer-sponsored benefit** gives you access to a national network of U.S. Board-Certified doctors who are available 24/7 to treat many of your medical issues.

Get treated for common symptoms such as:

- Cold or flu
- Sinus Infection
- Allergies
- Respiratory Infection
- Bronchitis
- Pink Eye
- Urinary Tract Infections
- Poison Ivy
- And much more!

Prior to your consultation

You can create your account and complete your patient profile at your convenience by visiting telemed247.com.

Otherwise, you will complete this information by phone at the time you seek care.

Please note:

For privacy reasons, all patients over 18 must complete their own profiles.



The Benefits App™

Engagement Support at Every Turn



The Benefits App is a powerful tool for your members to enjoy the convenience of having their benefit information at their fingertips.

Use these tips for success!

1

AWARENESS IS ESSENTIAL

We provide Welcome Letters, Flyers, Videos and Direct to member Email and Text Message Campaigns to DRIVE App Download rates and Account Registrations.



Use **PUSH NOTIFICATIONS** to Drive Program Awareness, then Engagement!

2

ENGAGEMENT IS CONVENIENT

We meet your members where it's convenient for them - offering the right combination of access for everyone.



Members use the **GEOFENCING** feature to find savings at the time of need!

Link to all benefits information & contacts.

Call the right people with questions.

No more doubts!



3

IMPROVEMENT IS THE OUTCOME

The more members use the tools and services, the more they can save on deductibles and out-of-pocket costs!